

Report to Adults & Health Scrutiny Board

Corporate Performance Report 2023/24 for Quarter 2: 1st July to 30th September 2023

Portfolio Holder: Cllr Barbara Brownridge

Officer Contact: Shelley Kipling, Assistant Chief Executive

Public Health

Performance Measures & Business Plan Report

Portfolio Holder: Cllr Barbara Brownridge

Officer Contact: Rebecca Fletcher (*Director of Public Health*)

Service Summary:

- The science and art of preventing disease, prolonging life, and promoting health and wellbeing, through the organised efforts of society (Faculty of Public Health)
- To protect and improve the health and wellbeing of people and their communities

Public Health Successes

KPIs	Comments
Implement an effective governance structure around Health Improvement to ensure strategic oversight, effective collaboration and shared ownership and accountability	Family weight management referrals have increased considerably as a result of assertive outreach with schools and HAF providers. 82% of adults accessing specialist weight management support have achieved meaningful weight loss. A measurable demand reduction has been observed with supported through the provider service instead of bariatric surgery (£10k per procedure).
Number of visits to OCL Leisure Centres per 1000 population	Oldham have been successful for a £500,000 swimming pool support fund from Sports England. This will contribute to the increased energy costs incurred and ensure that Oldham can continue to provide a quality swimming offer in the borough.
To develop and disseminate a suicide prevention plan that can be systematically embedded across the Oldham system	The Suicide Prevention Strategy was launched on World Suicide Prevention Day, 10 th September. A wide ranging partnership action plan has been finalised and this will deliver on the priority areas and ambitions for years 1 and 2 of the strategy. Oldham continues to have many agencies represented on its locality Partnership Board and this contributes to suicide prevention being a town-wide aim.

Please see [Power BI Report](#) for descriptions and further breakdown of measures.

Public Health

Key Metrics



95% achieve the expected standard for childhood immunisation programme

Annual Data



79% of eligible adults aged 65+ have received the flu vaccine

Annual Data



808 referrals made to Social Prescribing

Reduction from 811 in Q1



483 visits to OCL Leisure Centre per 1000 population

Reduction from 503 in Q1

Please see [Power BI Report](#) for descriptions and further breakdown of measures.

Public Health

Areas for Development

KPIs	Comments
<p>Deliver a strategic approach to implementing key recommendation from the national 10 year drug strategy that meets the needs of our population</p>	<p>Recruiting and retaining staff (recovery workers) within the drug and alcohol treatment and recovery service is a recognised risk within the provider, and is essential to ensure we maximise the offer to residents as numbers in treatment has decreased this Q.</p>
<p>Implement an effective governance structure around Health Improvement to ensure strategic oversight, effective collaboration and shared ownership and accountability</p>	<p>High staff sickness absence within our integrated sexual health services are having an impact on capacity to deliver full repertoire of services. Mitigations are being sort through dialogue with commissioner and provider. Sexual health partnership has been re-established to drive strategic plans.</p>
<p>Maintain resilience of local system response to manage outbreaks of infectious disease, reduce transmission and protect public health</p>	<p>The Health Protection team continue to work with partners across the Oldham system to respond to new and sustained outbreaks of infectious diseases in Care Home settings. Working with vulnerable groups in a reactive approach is taking priority over proactive/ preventative work.</p>

Please see [Power BI Report](#) for descriptions and further breakdown of measures.

Public Health

Comments

Rebecca Fletcher (Director of Public Health)

The service is broadly tracking against expected outcomes, and is comparable to Q1 in most domains. There are some excellent successes, notably the grant award for swimming pool utilities. Where there is identified reduced attainment it is as a result of workforce challenges across multiple providers or other external pressures. Public Health continue to work with provider services to mitigate against any performance challenges.

Cllr Barbara Brownridge (Portfolio Holder)

It is a cause for concern that many of the services that are delivering real progress in public health are under threat from budget pressures in both the council and the NHS.

Signed Off: DD/MM/YY

Adult Social Care

Performance Measures & Business Plan Report

Portfolio Holder: Cllr Barbara Brownridge

Officer Contact: Jayne Ratcliffe (Director of ASC)

Service Summary:

Adult Social Care in Oldham – Supporting you to be independent, healthy, safe and well

Adult Social Care, working with the rest of the Council, the voluntary sector, local communities and NHS partners will encourage and enable you, your family and community to stay healthy, safe and well. The aim will be to enable you to live as independently as possible. Where you need support, we will help you to identify the best solutions. If you need more help but are not able to arrange your own care, the support we agree with you will help you to live the best life you can with the help you have around you.

Adult Social Care

Key Metrics

Key:

Target met
Lower than target



87.7% of older people were still at home 91 days after discharge from hospital into reablement/rehabilitation services (effectiveness of the service)



M557

Target
89%

Q1 = 84.6%

Percentage of completed annual (planned) reviews = 85.2%



M552

Target
65%

Q1 = 85%

67% Percentage of concluded section

42 enquiries with risk identified where risk reduced is the outcome



M555

Q1 = 55.9%

85.3% of community-based providers rated as 'good' or 'outstanding'



M567

Target
90%

Q1 = 85.3%

Please see [Power BI Report](#) for descriptions and further breakdown of measures.

Adult Social Care Successes

KPIs	Comments <i>Hayley Eccles</i>
<p>M555 Percentage of concluded section 42 enquiries with risk identified where risk reduced is the outcome</p> <p>Data:</p>	<p><i>The percentage of concluded section 42 enquiries with risk identified where risk reduced is the outcome increased by 11.1% in Q2 to 67%.</i></p> <p><i>Effective protection planning continues in alignment with the TRAM protocol. However this can take longer to progress, which impacts the enquiry length/closure.</i></p>
<p>M552 Percentage of completed annual (planned) reviews</p> <p>Data:</p>	<p><i>The percentage of completed annual (planned reviews increased by 0.2% in Q2 to 85.2%.</i></p> <p><i>Completion of annual reviews continues to be a priority for the service in line with FFS/REED work.</i></p>

**Please see [Power BI Report](#) for descriptions and further breakdown of measures.*

Adult Social Care

Areas for Development

KPIs	Comments <i>Hayley Eccles</i> <i>Claire Hooley</i>
<p>M557 Percentage of older people who were still at home 91 days after discharge from hospital into reablement / rehabilitation services (effectiveness of the service)</p> <p>Data:</p>	<p><i>Although there was an increase of 3.1% in Q2 to 87.7%, M557 still hasn't reached the target of 89%. (Measure is Amber, not red)</i></p> <p><i>We are seeing more acuity of health needs when discharged from hospital which is taking a longer health recovery in the community/impacting on when reablement/rehabilitation can take place. Work continues with Occupational Therapy in terms of delivered outcomes</i></p>
<p>M567 Percentage of community-based providers rated as 'good' or 'outstanding'</p> <p>Data:</p>	<p><i>Although there has been no change in % from Q1-Q2 (85.3%), M567 is in red and has not reached the target of 90%.</i></p>

**Please see [Power BI Report](#) for descriptions and further breakdown of measures.*

Context:

- Targets and KPIs are currently under development and may be subject to change within this financial year

Glossary:

- ***TRAM***: Tiered Risk Assessment and Management

red	1
amber	3
green	5